



# IRONKEY™ Locker+ 50 G2 (LP50G2) SECURE USB 3.2 FLASHDRIVE

*Windows Updater Instructions*



## System Requirements

- Login as Administrative User\*
- Microsoft Windows 11
- USB 2.0; USB 3.0 (Type A)

\*The updater process must be performed while logged in as an Administrative User. The updater will not work if you are logged in as a non-administrator or if you are using the 'Run as' command as a non-administrator.

## Updater Instructions

**ATTENTION:** It is recommended to backup the data on the drive before using the updater!

**Note:** Backup all data stored on the IKLP50G2 and close all applications and TSRs (Terminate-and-Stay-Resident) prior to running the updater.

1. Remove all other flash devices (e.g., flash media cards, USB flash drives, etc.).
2. Insert the IKLP50G2 and make sure it is recognized by your Operating System.

Note: If an Auto-play dialog appears upon insertion of the drive. Do not run the IKLP50G2 Launcher from this window.

3. Double-click IKLP50G2\_Updater.exe to initiate the updater process.

Note: IKLP50G2\_Updater.exe must be ran from the same folder containing the Windows folder that's part of the extracted files.

Caution: Do not remove the drive or interact with any Windows applications during the updater process.

Note: Windows may display a Security Warning prior to running the software. Click Allow to proceed.

4. Accept the License Agreement and click Next to continue.
5. The software will attempt to detect the IKLP50G2 drive.

**Note:** If a window is displayed notifying you that IKLP50G2 is running, click Next to continue.

6. An update warning message will be displayed to backup data before updating. When ready click on Update to start the update.
7. A window should appear notifying you that your drive has been updated successfully. Check Launch if you want IKLP50G2 to launch automatically and then click Finish.
8. Once the updater process is complete, you may begin using the IKLP50G2 or disconnect the drive.

If the updater process was unsuccessful, repeat steps 2-8.

## FAQs

For a complete list of the latest FAQs, go to Kingston's support website at [www.kingston.com/support/technical/category/usb](http://www.kingston.com/support/technical/category/usb)

**Q:** Can I use the 'Run as' command in Windows to update the IKLP50G2 when logged in as non-administrative user?

**A:** No. The updater process must be performed while logged in as an administrative user. The updater will not work if you are logged in as non-administrator using the 'Run as' function.

**Q:** The updater fails to recognize the IKLP50G2 even though it is inserted into the USB port.

**A:** You may be able to resolve it by removing other flash devices such as flash cards and/ or flash drives. Once this is done, exit the updater and launch it again. \*

**Q:** Nothing happens after double-clicking on IKLP50G2\_Updater.exe or a message about missing files.

**A:** Make sure you run IKLP50G2\_Updater.exe from the same folder as the Windows folder. These are all parts of the extracted zip file and must be kept together.

**\*If updater still fails to recognize IKLP50G2 contact Kingston's Tech Support.**